## TAX COLLECTOR/MUNICIPAL AGENT NARRATIVE

This year definitely was a year for the memory books with COVID-19. Our office opened back up on July 6 after being closed for regular business in March. We continue to be open regular hours with COVID-19 safety measures in place. Our partnership with the Town Clerk and the town clerk functions still proves to be very efficient. We work as a team to offer professional services to the community regarding tax collection, motor vehicle transactions, dog licensing and vital record documents to name a few.

If you have any questions regarding your property tax bills, payments towards your bill, delinquent balances, the liening and deeding processes or motor vehicle processes, please feel free to contact me personally on Tuesdays through Fridays at the Town Office. (Tax payments & motor vehicle transactions are processed on Monday - Friday during regular office hours by any of the staff in the office.)

I encourage you to visit our website at <a href="www.TownofThornton.org">www.TownofThornton.org</a>. Go to the Tax Collector Department and the Motor Vehicle Registration Department pages to find information regarding taxes and motor vehicle processes, forms, etc. You can also find useful information regarding on-line payment options, basic assessing information and tax bill copies on the Tax Kiosk website, which is linked through our website under On-Line Payments. Be sure to also look for our FaceBook page to find other Town information and notices.

## **TAX COLLECTOR 2020 COLLECTION SUMMARY:**

We continue to have a high collection rate of the current property tax bills:

Total 2020 property tax bills \$9,088,154

Total 2020 collected property tax bills \$8,428,120 Collection rate = 92%

On-line tax payments continue to show growth since its inception in 2013. This year's numbers are as follows: # of payments processed \$ of payments processed

2020 689 \$1,241,359

## **MUNICIPAL AGENT 2020 SUMMARY:**

Town Motor vehicle registration fees collected: \$628,888.10

Number of motor vehicle registrations processed: 4,044

State Motor vehicle registration fees collected: \$204,836.08

As always, it has been my pleasure to serve the Town of Thornton since 2011 and I hope to continue my tenure of service for years to come.

Desiree L. Mahurin, Certified Tax Collector/Municipal Agent