

NEED A RIDE?

**ARE YOU INSURED BY
NH HEALTHY FAMILIES,
WELL SENSE, OR
NH MEDICAID PAP?**



NEED A RIDE?

**ARE YOU AGED 60+
OR HAVE
A DISABILITY?**

Due to high demand for transportation.

PLEASE

Schedule your appointment and transportation at the same time!

We need 3 - 5 full business days notice.

If you need a ride to medical appointments, use the numbers below to access your transport benefits from CTS, NH's transportation broker.

**DON'T FORGET TO REQUEST
TRANSPORT CENTRAL!**

Have your ID card ready.

NH Healthy Families:

Call CTS at 1-866-769-3085

Well Sense:

Call CTS at 1-855-739-4775

NH Medicaid PAP Program:

Call CTS at 1-844-259-4780

Transport Central

1-855-654-3200

Questions? Call us!

If you are age 60+ or a person with a disability (and no Medicaid) you have the following transportation options:

Newfound Area Sr Center 744-8395

-If you live in Bristol, Alexandria, Bridgewater, Hebron, Groton
-Bus runs Monday, Tuesday, Wednesday in the Newfound area, Friday to the Plymouth area

Plymouth Area Sr Center 536-1204

-If you live in Plymouth, Ashland, Dorchester, Groton, Campton, Holderness, Rumney, Thornton, Warren, Wentworth
-Bus runs Monday - Friday in Plymouth area

Transport Central 1-855-654-3200

-If you live in Alexandria, Ashland, Bristol, Bridgewater, Campton, Dorchester, Ellsworth, Groton, Hebron, Holderness, Lincoln, Plymouth, New Hampton, Rumney, Thornton, Warren, Waterville Valley, Wentworth, or Woodstock

Accessible transportation service is available.

Volunteer Drivers

Our drivers are volunteers from 19 communities. They have gone through a rigorous "credentialing" process that is federally approved.

Our drivers use their own personal vehicles and are reimbursed for the mileage that they accumulate from transporting clients. We ask that all passengers are courteous and respectful to the drivers and their vehicles. Our volunteers come to us with a variety of vehicle sizes from small cars to large trucks. Please let us know if you have limitations so we can send an appropriate vehicle for your needs.

Additional Support...

Transport Central is committed to providing equal access and opportunity to qualified individuals with disabilities in all programs, services and activities.

If you need any special accommodation, please let us know when you call to request transportation.

Our drivers are here to offer you a helping hand from door to door. Please note that our drivers cannot enter your house or the medical facility because of insurance restrictions.

You may bring a support person on the trip to assist you. Please let us know they are coming at the time of request.

Civil Rights

TRANSPORT CENTRAL operates without regard to race, color, religion, age, sex, disability or nationality in accordance with Title VI of the **Civil Rights Act of 1964** and the other statutes and authorities that prohibit discrimination in Federally assisted programs and activities. Any person who believes they have been aggrieved by any unlawful discriminatory practice may file a complaint with Transport Central.

For more information on Transport Central's civil rights program and the procedures to file a complaint, please contact Transport Central at **1-855-654-3200**; email rafah@transportcentral.org or visit our administrative office at **258 Highland Street, Plymouth, NH 03264 (Whole Village)** from **8:00 am till 12:00 noon Mondays through Fridays** except **Holidays**.

Alternative Transportation

If Transport Central cannot provide you a ride, here are other Transportation Providers that you can contact:

- **Newfound Area Senior Center**
- **Plymouth Area Senior Center**
- **Mountain View Shuttle**
- **KM Taxi**

Contact Info

Address : 258 Highland Street, Plymouth NH 03264
Phone : 1-855-654-3200 Fax : 1-855-654-3200
Email : rafah@transportcentral.org